MOBILE EYE™

PRODUCT OVERVIEW

Finally, a solution that diagnoses Wi-Fi issues at the client level

Mobile Eye empowers you to continuously monitor the wireless network from any Windows, Android or macOS device.

Mobile Eye finally gives distributed organisations with large numbers of sites an easy and economical way to get real-time visibility of the Wi-Fi user experience at any location.

Wi-Fi performance tests are run on client devices in the background at pre-defined intervals with all results uploaded to the cloud. The EyeQ portal stores three months of detailed historical performance data, so there is no need to worry about storage, backups or feature upgrades.

View trending data and comparison analytics, along with device data such as WLAN drivers and signal strength. Instantly identify which devices, buildings, floors, stores or campuses are out of compliance with your Wi-Fi performance SLAs so you can take proactive and corrective action before anyone even notices.

WHY MOBILE EYE

- User experience data your WLAN vendor cannot provide
- ROI visibility into your IoT investments
- Client and AP agnostic
- System-wide WLAN visibility
- Determine if issues are wired, wireless or client device related in seconds
- Monitor Wi-Fi network performance in remote locations.
- Export data to existing dashboards and applications to include wireless network details into current processes
- Collect 90-days of device connection history

Compatibility Matrix

	Windows	macOS	Android	Linux
Supported Versions	7 and 10	Yosemite & up	5 & up	IGEL OS 10 and 11
KPIs / Network Data	Throughput, delay, frequency, channel, signal strength, data rate, SSID, BSSID	Throughput, delay, frequency, channel, signal strength, data rate, SSID, BSSID	Throughput, delay, frequency, channel, signal strength, data rate, SSID, BSSID	Throughput, delay, frequency, channel, signal strength, data rate, SSID, BSSID
Device Data Gathered	OS version, make, model, WLAN adapter, driver version, approx. location, MAC address, IP address, client host name	OS version, make, model, WLAN adapter, driver version, approx. location, MAC address, IP address, client host name	OS version, make and model, approx. location, client name	OS version, make, model, WLAN adapter, driver version, approx. location, MAC address, IP address, client host name
Deployment	MSI installer, GPO, SCCM or equivalent	PKG installer, Apple DEP, Casper, jamf or equivalent	Google Play or MDM software	IGEL Custom Partition, IGEL Ready Showcase